

Residential Rate Card

Internet

Gigabit (1 Gbps/1 Gbps)	\$189.95
Elite Broadband Experience (up to 350 Mbps/350 Mbps)	\$64.95
Elite Broadband (up to 250 Mbps/250 Mbps)	\$54.95
10 MBs of Web Space	Free
Home WiFi	Starting at \$9.95
Static IP Address	\$5.00
Router Support & Care	\$7.95

Digital Television

Basic TV*	\$71.95
Digital TV	\$83.95
Premium Movie Suite (each)	\$16.95
DVR & HD Service	\$9.00
Additional Basic Receiver w/ Remote	\$5.00
Additional HD/DVR Box	\$14.00
First Receiver w/ Remote	FREE
On-Screen Caller ID for CID Customers	FREE

Local Telephone

Mitchell Telecom Phone Package	\$24.95
Caller ID	Free
Call Waiting	Free
Voice Mail	Free
Smart Phone Package	\$33.95
Any Calling Feature	Free
Basic Phone Service (no features)	\$16.25
Each Additional Basic Line	\$8.00

Long Distance

Per Minute Rate (no monthly fee or minimum)	\$0.08/min
Unlimited Long Distance (U.S. Only)	\$10.00

*Not available as a single service

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TELECOM

Calling Features

Security and Privacy Features

Caller ID*	\$4.95
Do Not Disturb w/ PIN override	\$2.95
Terminating Call Manager	\$2.95
Selective Call Acceptance	\$1.95
Selective Call Rejection	\$1.95
Toll Restriction	\$2.95
Warm Line	\$2.95

Convenience & Time Saving Features

Automatic Callback	\$1.95
Automatic Recall	\$1.95
Call Forward Busy	\$2.95
Call Forward Don't Answer	\$2.95
Call Forward Variable	\$2.95
Call Waiting	\$1.95
Distinctive Ringing	\$3.95
Find-Me Ringing	\$2.95
Inside Wire Maintenance	\$2.95
Remote Activation of Call Forward	\$2.95
Selective Call Forward	\$1.95
Selective Distinctive Ringing/Call Waiting	\$1.95
Speed Dialing 8	\$1.95
Speed Dialing 30	\$2.95
Voice Mail - Basic	\$4.95

Free Features

Call Hold	Call Transfer
Home Intercom	Originating 900 Block
Three-Way Calling	

Directory Listing

Non-Listed Number	\$1.95
Non-Published Number	\$2.95
Additional Directory Listing	\$1.00

Installation & Other Services (non-recurring)

New Account Install	\$60.00
Service Activation Charge	\$25.00
Reconnect	\$35.00
Home Service Calls	\$100.00 per hour (.5 hr min)
Service Change Charge	\$5.00
Account Initiation Charge	\$15.00

Some features may be incompatible if used on same phone line.

*Caller ID equipment not included.

All fees monthly unless otherwise indicated. Taxes and fees not included.

