

# Whole Home DVR



DVR lovers learned early on that DVR service transforms their television experience. No longer was TV watching limited by program times or bogged down with commercials – we simply were able to watch what we wanted when we wanted. **What's in-store for Whole Home DVR (WH DVR) users?** On top of deciding when to watch your favorite programs, WH DVR allows you to decide WHERE to watch those programs – providing whole-home access. Your DVR playlist is accessible from any of the TVs with set-top boxes in your home.

**What does WH DVR do for me?** The service provides the user whole-home access to set, playback and manage recordings by networking all set-top-boxes in the home together. WH DVR gives you the ability to share recordings in the home and pick up where you left off as you move from one TV to another watching your favorite shows. Plus, customers with multiple DVR boxes will benefit from additional flexibility that comes when the boxes are networked through WH DVR.

**Is there any special installation needed?** No. The only set up needed is done by the technicians at Mitchell Telecom's office. Installation will only be required if you wish to add new set-top-boxes.

**Are there any limitations with the service?** The service will work on all boxes in the home regardless if they are HD or non-HD. Your recordings will show up on both. Non-HD boxes will not be able to display shows recorded in HD.

**Will the addition of WH DVR change how my DVR functions?** No. The function of the DVR service will remain constant as will the amount of space available for recording on each DVR. You will see some new icons and information in your recording menu, which have been outlined below.

## —CHANGES TO YOUR RECORDINGS MENU WITH WHOLE HOME DVR—

### 1. Home Icon

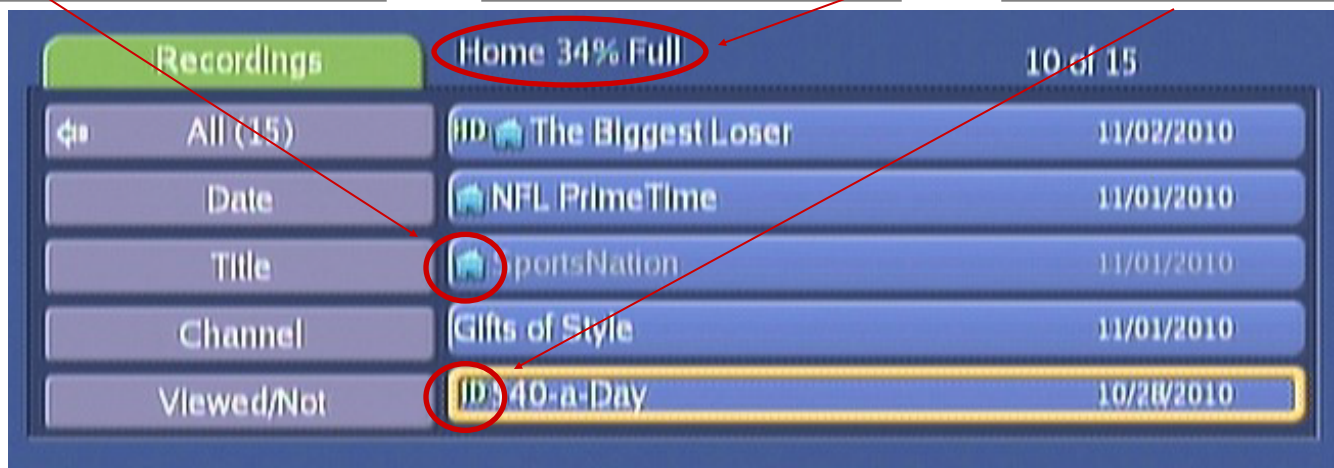
Identifies recordings available on remote boxes in the home

### 2. Used Recording Space

Tracks & Displays space recorded amongst all DVRs in the home.

### 3. HD Icon

Denotes recordings available in High-Definition



For more information stop by or call our Business Office at 990-1000