

Voice Mail User Guide



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Accessing Your Voicemail

Creating Your Mail Message

Away from home

- Dial 990-MAIL (6245)
- Enter your 10-digit home telephone number
- Enter your password followed by the # key (if the password has never been changed it will be four zeros - 0000)

From subscribed telephone

- Dial *98
- Main Menu:
 - Press 1 to retrieve message
 - Press 3 to send a message
 - Press 7 for current date and time
 - Press 9 for mailbox setup

From Mailbox Setup menu

- Press 1 for greeting options
 - Press 2 to record your greeting
 - Press 1 to listen to your greeting





Retrieving Your Messages

Message Retrieval Menu:

- Press 1 for new messages
- Press 2 for saved messages
- Press * to return to the main menu

To Listen to Messages:

- Press 1 to play or re-play message
- Press 2 to save the message and go to the next
- Press 3 to delete the message and go to the next

Changing Your Password

From Mailbox Setup Menu:

- Press 2
- Enter new password, followed by the # key.
 The password is any series of up to 16 digits you choose
- To verify, enter your password, followed by the # key